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POLICE**

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TERRITORIAL POLICING

**Golden Slots Southern Ltd
Golden Slots
169-171 Cricklewood Broadway
Brent
NW2 3HY**

**Brent Borough Licensing
South Harrow Police Station
74 Northolt Road
South Harrow
HA2 0DN**

Your ref: 30828

Our ref: 30828/109/23/3122NW

Email: Philip.Graves@met.police.uk

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Date: Friday 8th of March 2024

Police Representation to the application for a Premises Licence for 'Golden Slots, 169-171 Cricklewood Broadway, NW2 3HY.'

I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the Gambling Act 2005 licensing objectives for the reasons indicated below.

**Officer: Philip Graves
Licensing Constable 3122NW**

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Gambling Act 2005.

The Metropolitan Police are making representations to this application for a premises licence in accordance with Section 1 of the Gambling Act 2005 licensing objectives;

- a) Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.
- b) Ensuring that gambling is conducted in a fair and open way
- c) Protecting children and other vulnerable persons from being harmed or exploited by gambling.

Gambling establishments have historically been venues of repeated calls to police due to a variety of issues - criminal damage by frustrated customers, ASB, violence/public order, drug use, congregating street drinkers, local gang activity, underage children etc.

In addition to this, the venue is located in a very high crime area and will require the appropriate conditions to help uphold the licensing objectives. Below are crime maps showing the postcode of NW2 3HY. As you can see a majority of the crime is located along Cricklewood Broadway with the junction of the A407 (where 169-171) is located been the hotspot.

Top reported crimes

Most commonly reported crimes during Jan 2024

Anti-social behaviour	28
Violence and sexual offences	24
Vehicle crime	23
Other theft	17

[Crime prevention](#)

Crime levels in your area

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Crimes and priorities

Crime map ▼

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).

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[Explore crime map](#)

Map Data 500 m Terms

About this crime map

This map uses data from local forces. The hotspots give only a loose idea of where crimes are kept.

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All Crimes (136) ▼

January 2024 ▼

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Police require the following points should be included in the operating schedule, or added as conditions on the premises licence.

1. A CCTV system shall be installed and maintained on the premises as required by the Metropolitan Police Licensing Team. CCTV should cover the following:

- a) All entry and exit points to and from the premises enabling frontal identification of every person entering under any lighting conditions.
- b) The areas of the premises to which the public have access (excluding toilets).
- c) Gaming machines.

2. The CCTV shall continue to record activities 24 hours a day for 31 continuous days.

3. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

4. The premises shall display notices near the entrance of the venue stating that CCTV is in operation.

5. An overt CCTV monitor to be installed, able to be seen by customers.

6. A member of staff trained in the use of the CCTV system shall be available at the premise at all times that the premises are open for trading.

7. The CCTV system shall display on any recordings the correct date and time of the recording.

8. The Licensee shall maintain a bound and paginated or digital 'Challenge 25 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request.

9. Prominent signage and notices advertising the Challenge 25 will be displayed showing the operation of such policy.

10. Third party testing on age restricted sales systems purchasing shall take at least twice a year and the results shall be provided to the Licensing Authority upon request

11. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving license, passport or proof of age card with the PASS Hologram.

12. A maglock shall be installed and maintained on the main entrance/exit to the premises and which will be operable by staff.

14. There shall be no pre-planned single staffing/lone working at any time.

15. There will be a minimum of two (2) staff present at all times when the premises is open

16. The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.

17. The licensee will refuse entry to customers who appear to be under the influence of alcohol or drugs.

18. The licensee shall ensure that all seating within the premises are either secured to the floor or are weighted to prevent lifting.

19. The licensee shall install and maintain an intruder alarm on the premises.

20. The premises shall install and maintain a panic button behind the cashiers counter.
21. The licensee will ensure that customer toilets are checked every hour for evidence of drug taking. Toilet checks are to be documents stating the time and member of staff who made the checks.
22. Toilet doors remain locked, fitted with a magnetic style-locking device and access given by staff only.
23. A fire alarm and smoke detection system shall be installed.
24. Prominent GamCare documentation will be displayed at the premises.
25. The licensee shall on a minimum of once a year:
- (a) Provide training on the specific local risks to the licensing objectives that have been identified for these premises as part of the staff induction training programme.
 - (b) Periodically provide refresher training to all of its staff working at these premises on the specific local risks to the licensing objectives.
 - (c) Participation in this training shall be formally recorded on each member of staffs training records which, if requested will be presented to the Licensing Authority as soon as practicable
26. New and seasonal staff must attend induction training and receive refresher training every six months.
27. The Licensee shall place a notice visible from the exterior of the premises stating that customers drinking alcohol outside the premises is not permitted and those who do so will be banned from the premises.
28. An incident log shall be kept at the premises and made available for inspection on request to an authorised officer of Brent Council of the police, which will record the following:
- a) Any complaints received.
 - b) Any incidents of disorder.
 - c) Any faults in the CCTV system.
 - d) Any visit by a relevant authority or emergency service.
 - e) Any banned customers
29. The following crime prevention measures shall be implemented:
- (a) A time delay safe with deposit slot and anti-fishing mechanisms must be used.
 - (b) Regular robbery awareness and cash handling training shall be given to all staff.

If the above conditions can be met in full police would be in a position to withdraw representations.

Yours sincerely

PC Phil Graves 3122NW

Brent Licensing

